

# LAKSHMI VILAS BANK

#### APPLICATION FORM FOR PREPAID CARD - GIFT Affix passport size photo of purchaser here **Purchase Details:** Purchase type Walk-in 1 Acct. holder Customer ID Account number: First name Middle name Last name Apartment/Street Landmark/Location City State Pin code: Date of Birth (DDMMYYYY) Gender: ] Male [ 1 Female Mobile Phone Email ID proof details: Address Proof details: **Beneficiary Details:** Name Apartment/Street Landmark/Location City State Pin code: Mobile Phone Email Remittance Details (All remittances should be in Indian rupee only) Remittance mode: ] Cash 1 Cheque Total amount in words: Card amount to be loaded: (Rupees Charges: Total Amount: Declaration cum acknowledgment for receipt of card and signature of purchaser: (Please read terms & condition before apply) (1) I have received, read, understood and accept the Lakshmi Vilas Bank Prepaid Card Terms and Conditions. (2) I have received the Lakshmi Vilas Bank Prepaid Card Welcome Pack as requested by me. (3) All the information provided in this application form (and all documents provided with this form) is correct, complete, up to date and I have not withheld any information. (4) I authorize The Lakshmi Vilas Bank Ltd to exchange, share or disclose the information provided herein including personal information with institutions, agencies, credit bureaus and any regulatory or statutory bodies to comply with its legal obligations. Date Signature of the purchaser: Place For Office use only Welcome Kit Number: Activated on (DDMMYYYYY) Issued on (DDMMYYYY) I have verified all details in the application form and documents attached also found all details are found correct and are in order. Staff No: Signature of the PA No: officer/manager Date: with branch seal Place:

# PREPAID GIFT CARD - TERMS AND CONDITIONS and FAQ

The purchaser shall be responsible to notify the Terms and Conditions herein to the card holder and ensure that the card holder has read and understood the same thoroughly. Use of card will be deemed that the purchaser and card holder have unconditionally agreed to the terms and conditions herein and as may be in force from time to time governing the use of gift card.

#### Gift Card usage:

- This card can be used in any VISA accepted outlets or services.
- This card cannot be used outside India.
- All transactions are accounted in Indian Rupee (INR) only.
- ATM and ECOM transactions are not allowed.
- This is a non-reloadable card. Top-up not allowed for this card.
- <u>Security</u>: (i) Please sign on the reverse of the card in the strip provided for signing, immediately on receiving the card. (ii) Keep the card secure.

### Schedule of Charges:

Issuance Fee	Rs.75/- up to Rs.10,000/- Rs. 100/- for Above Rs. 10000/-
Transactions Fee	First 3 transactions are free. Rs.10/- per transaction will be charged for subsequent transactions. Maximum number of transactions per card is 25.
Card replacement*	Rs.100/-
Charge for refund*	Rs.100/-
Hard-copy of statement	Rs.100/-

Note: All charges are inclusive of taxes.

### **Terms and Condition:**

(1) This document contains the Terms and Conditions applicable to LVB Prepaid Gift Card. The word 'Purchaser' refer to the purchaser of Gift card and the word 'card holder' means the person to whom the gift card has been delivered by the purchaser for use. The term 'we' shall include both purchaser and card holder. The purchaser shall be responsible to notify the Terms and Conditions herein to the card holder and ensure that the card holder has read and understood the same thoroughly. Use of card will be deemed that the purchaser and card holder have unconditionally agreed to the terms and conditions herein and as may be in force from time to time governing the use of gift card. (2) Fees: We agree that all fees / charges / taxes / surcharge / service charges if any and all other levies related to gift card shall be borne and paid by us . (3) Transactions Responsibility: We will be responsible to ensure that the gift card is used only for Electronic purchases at VISA POS terminals. The card holder will be responsible for all the transactions processed by use of this gift card and shall accept LVB's(VISA's) record of transactions as conclusive and binding for all purposes. (4) We are aware that no cash withdrawal allowed on gift card and no reloading facility available. (5) Discrepancy, If any in the balance amount available in the card will be directly taken up by the card holder with the purchaser of the gift card and LVB will not be responsible for the same. (6) Validity of the card: The validity period of the card is 12 months from the date of issue and within that period the entire card amount should be utilized. (7) Lost card: In case the gift card is lost/misplaced/stolen or otherwise lost the purchaser agrees to immediately report to LVB through toll free number. However card will be hot listed by the bank only during the working hours on a working day following the receipt of such intimation or 24 hours whichever is greater. (8) Replacement card: Only the purchaser can apply for issue of replacement card through the LVB branch from where the card was purchased. (9) Post expiry of card: Only the card purchaser can apply trough the LVB branch where he purchased the gift card for refund of the expired card and such application should be made within three months from the date of expiry. (10) before expiry date no refund will be entertained. (11) We are aware that no fraud or claim will be entertained by LVB. (12) Security of the card: We will keep the card safe and will not handover to any one and will be used only by the ultimate beneficiary.

#### FAQ

### What is Lakshmi Vilas Bank Gift Card?

Lakshmi Vilas Bank Gift Card is a magnetic strip based pre-paid card in partnership with VISA, which offers you an easy and secure mode of gifting.

# Do I need to have Lakshmi Vilas Bank account to purchase the Lakshmi Vilas Bank Gift Card?

No, you don't need to have an account with Lakshmi Vilas Bank to purchase the Gift Card. Simply walk into any of our Lakshmi Vilas Bank branches in India and purchase a Lakshmi Vilas Bank Gift Card over the counter. However compliance to KYC should be fulfilled. Subject to a ceiling of Rs.49999.00 for purchase of gift card by cash remittance. For purchasing gift card/s for Rs. 50000.00 and above the remittance should be made through the purchaser's bank account only.

# What is the minimum and maximum amount for which Gift card can be purchased?

The minimum amount is Rs.500.00 and maximum amount is Rs. 50,000.00 per gift card. The card can be purchased in the denomination/multiples of Rs. 100.00, above Rs. 500.00 to Rs. 50,000.00

### How soon can the card be used after it is purchased?

Your card will be activated within few hours after receipt of the funds for loading amount in the card. After activation the card will be ready for use.

### Where card can and cannot be used?

Card can be used in all VISA enabled POS. This card cannot be used in ATM and ECOM transactions.

# What documents should I submit when I purchase the Lakshmi Vilas Bank Gift Card?

If you are an existing account holder (complied with KYC norms), submitting Gift card application alone will suffice. If you are not a LVB account holder, you need to submit the Gift Card application along with your PP Photo, ID proof and Address proof as per our KYC norms.

### Can the value of the card be topped up?

Top up is not allowed for Gift Cards.

# Whether there is any cap on the number of gift cards that can be purchased?

Yes. The number of gift cards that can be purchased is restricted to 50, subject to maximum of Rs. 1.00 lakh outstanding under various cards issued.

### Is there a fee levied for the use of the card?

Please refer "Schedule for Charges" in this page.

## What are the charges on the card?

Please refer "Schedule for Charges" in this page.

### Whom should I contact if my card is lost or stolen?

The cardholder can approach Lakshmi Vilas Bank Call Center using our toll free 1800-425-2233.



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Salem Road, Kathaparai, Karur, Tamilnadu - 639006.
Phone: 04324-220051 to 60 (10 lines), Website: www.lvbank.com,